# Changes in the Microfinance Institutions and Small Business Lending

PRESENTED BY: MARY GITHINJI

### Introduction

The idea of microfinance certainly first came to eminence during the 1700 century in Ireland. It was during this time that the Irish Loan Fund was established by Jonathon Swift. The objective of this fund was to offer small amounts of loan advances to poor individuals who didn't have the possessions to obtain more prescribed loans (Berenbach, Churchill, & Network, 1997). This scheme was eventually very prevalent and at one time was providing credit facilities to around a fifth of all Irish families.

Formal Microfinance started in Uganda in 1990's when Uganda's Women Finance Trust presently known as Uganda Finance Trust, Ltd began contribution microcredit advances. The early growth of the segment was reinforced by such bodies as USAID and Center for Microfinance which delivered training and workshops to the microfinance establishments in the business (Brune, 2009). The Association of Microfinance Institutions of Uganda today functions to support a long term network of microfinance establishments and issues directory encompassing info about the most dependable microfinance institutions (Hubka & Zaidi, 2005).

The sector now has over 25 years of experience providing fiscal services to domestic in poverty and has developed to become one of the major microfinance businesses in Africa(Bis, 2010). According to MIX data which trails only a subsection of MFI's performance, Uganda has 2115 suppliers, 4,830,583 overall accounts, 3,438,269 deposit accounts and 952,331 credits, which puts it on the same level as other African states with big microfinance businesses such as Ethiopia, Kenya and Tanzania (Steel & Andah, 2003).

Microfinance services come from dissimilar types of Kenyan fiscal institutions, thus clients wishing to contribute in the segment have a diversity of choices( Cull, Demirgüç-Kunt, & Morduch, 2011). Traditionally, non-governmental establishments and microfinance establishments were the only foundations for microfinance, but now banks, savings and credit co-operative societies and the Kenya Post Office Savings Bank are also providing microfinance services to Kenyans (Bergamo & Denis, 2010).

## Statement of the Problem

 Microfinance consultants from both the non-profit and viable spheres face fresh challenges as they operate in increasingly commercial and competitive environments. More and more non-profits are acknowledging the importance of commercial operations to their long-term financial sustainability. However, the process of transforming from a nongovernmental organization to a regulated financial entity has proven complex, involving not only financial, but also operational, structural, and cultural changes within the transforming institutions(Ndambu, 2011).

Competition represents a present or future challenge for all microfinance institutions, whether for-profit or nonprofit, well established or only recently founded. As more and different types of actors enter the microfinance market, such as customer lenders and normal banks, traditional microfinance suppliers must come up with new ways of leveraging their knowledge and competitive gain. This paper provides considerations sought not only to help MFIs currently facing these challenges in established markets, but also those that wish to develop strategies for dealing with rivalry as their own markets mature in the future.

## The general objective

• The broad objective of this study was to establish changes in the Microfinance Institutions and Small Business Lending.

## Specific Objectives

- To assess how changes in the Microfinance
  Institutions affects the availability of credit to client.
- To determine how product diversity or differentiation of services affects Small Business Lending by Microfinance institutions.
- To assess how industrial regulation affects Small Business Lending by Microfinance institutions.

## **Research Questions**

- The study will be guided by the following research objectives;
- What changes in the Microfinance Institutions affects the availability of credit to client?
- In what way does product diversity or differentiation of services affects Small Business Lending by Microfinance institutions?
- In what way does industrial regulation affects Small Business Lending by Microfinance institutions?

## Significance of the Study

#### This study will be of significance to:

- Monetary service providers as they will be able to use the material
- The government and especially the Ministry of finance will find the information useful as it will highlight on policy implications.
- Diverse stakeholders in the microfinance sector including communities, service providers and donors on the challenges of microfinance service provisions in rural areas.
- Academicians and other researchers interested in further research in this area
- Entrepreneurs in understanding factors which affect growth of their enterprises.

### LITERATURE REVIEW

This chapter indicates the literature review; with emphasis on the objectives of the study, and the theoretical insight. The two main theories to be reviewed here include;

- New Theory of Financial Regulation
- •Theory of Liquidity and Regulation of Monetary Intermediation

# **New Theory of Financial Regulation**

The basis for a new theory of monetary regulation is the need to identify first that regulation is obligatory to endorse a steady economic structure in order to avoid the price and output instability that can lead to economic crises. This can be attained by central banks having an autonomous exceptional role to target deflation and encourage the right price signals concerning the cost of capital in order to mould market members' behaviour as to the delivery of rare resources. In reference to (Cull et al., 2011) second regulation is multifaceted and also includes establishing a regulatory model the role of which is to comprise and mould the risk taking and controlling behavior of both monetary and non-financial organizations as well as market contributors through workable supervisory systems suitable to the strengths or flaw of the defensive measures.

# Theory of Liquidity and Regulation of Monetary Intermediation

The regulation of monetary arbitrators is an important function of central banks and is a topic of shared debates in the policy-making communal. The study instrument designs a model of fiscal intercessors as providers of liquidity. Intercessors invest in short and long term properties and over a risk-sharing agreement that combines risk across representatives. It is easy to indicate, as in (Brune, 2009), that markets offer optimal provisions, and, therefore, there is no part for government intrusion. The regulation takes the method of the imposition of liquidity and that specifies a minimal collection share to be held in the short term asset by intercessors. The liquidity surges the amount of the period combined resources and pushes the interest rate on the reserved markets down.

The liquidity can be selected to implement the ideal solution. This unpretentious regulation look like the different forms of reserve necessities imposed on banks. In exercise, reserve necessities were mostly advanced as an answer to different apprehensions pertaining to complete risk or the fear of bank runs. According to (Wenner & Washington, 1997), analysis add to moderating the competence that highlight the market disappointment and the requisite regulation that we deliberate are novel but are close in spirit, to some influences that were made in the early phases of monetary regulation through the National Banking period, as defined in a classical study by Sprague (1910) and in a contemporary exposition by Chari (1989).

# Changes in the Microfinance Institutions and Availability of credit to clients

Customer attraction, development and retention is very critical for MFI growth and growth. Repeat borrowing is serious for the long-term feasibility of microfinance organizations (MFOs), which provide priceless monetary services to low-income families in developing states. Repeat borrowers reduce MFO organizational costs, minor risks, and increase organizational output and thus are susceptible to to adopt any impending change that an MFI might bring due to early preparation and easy access to information(Richard, Adams, 1996).

## Potential Customer Outreach

Ensuring clienteles linked with your trade or service is a major worry for all businesses. Client attrition also known as client turnover, client churn, client defection – is a business word used to designate loss of clients. According to (Campion & White, 1999), attrition is a multifaceted problem, but compelling the right activities can significantly decrease the problem. Deliberate churn occurs due to a choice by client to switch to extra service provider. Unintentional churn happens due to conditions such as demise or transfer to a distant location. Deliberate churn happens due factors of the companycustomer relationships which firms' control.

## Product diversity and Differentiation of services

With growing levels of rivalry within the business, many MFIs set about product growth to find new customers or retain current customers whose needs or prospects have changed. Other MFIs introduced product expansion activities in rejoinder to high levels of failure or exit amongst their customers. Still others grow fresh products to help influence current infrastructure, improve efficacy and success or for other institutional deliberations (Islam, Nguyen, & Smyth, 2013) these are all good, indeed convincing, reasons for bearing in mind starting the process of product expansion. Operational product growth is driven by an MFI's want to become customer receptive and rarely by outside factors.

### **FINDINGS**

• Empirical results indicate that MFI practices in Bangladesh, Indonesia and Bolivia offer evidence of the competence of microfinance establishments to provide monetary services on a huge scale. While these are single cases, the microfinance segment is imitating these examples of success. Under suitable conditions, including an appropriate regulatory environment, there will be an increasing number of affluent MFIs in the coming years.

• The study carried out by (Campion & White, 1999) indicates that bank regulations limit the percentage of the collection that may be lengthy as non-secured loans. The types of security available from micro entrepreneur customers, such as unity group lending and chattel mortgage on individual assets, are not usually recognized. This drives up the percentage of whole assets that may be considered unsafe. For instance, in Bolivia, the Law on Banking founds that the unsafe portion of the portfolio may not exceed double the equity of the institution. This suggests a supple approach to determining the ceiling on loans exempt from the unsafe lending requirement. This same issue rises in connection with risk-weighting for creditworthiness purposes and provisioning rules.

Measures similar to those adopted in the BCEAO strategies, which permit deposit-taking but limit the contact of deposited reserves, may serve as a possible middle ground to inspire savings services for the casual sector while protecting depositors. In a few states, like South Africa, saving chances for low income communities are abundant. If there is heavy rivalry for depositors, MFIs may realize that it is not cost operational for them to offer savings. In that case, assuming the institution can fund its development through other channels, they may not want to rally deposits. It is probably not necessary to control these institutions, although they may require some acknowledgment in order to access wholesale capital markets, (Brune, 2009).

## Conclusion

Changes in Microfinance institutions are a costly procedure but in the long run, the forecasts for future development are immense. Institutional change results to better efficiency, having ways to expand its collection reaches more people in need of business credits. A micro finance institution that adopts change of technology increases loan endorsement procedure and decreases loan processing costs

#### Recommendations

- While suitable regulatory methods must be reliable with the regulatory framework of a given state, this study points to field lessons that brighten appropriate regulation of this section of the monetary market. The spirit of these lessons is to reflect the risk profile of microfinance organizations and thoroughly apply prudential guidelines where MFIs are susceptible, but to offer suppleness in risk regulator measures that do not apply to the microfinance segment.
- Such current regulation can be accomplished through exceptions and modifications to existing monetary sector guidelines or through the institution of specialized regulatory regimes.

Either means is approved, regulators should be careful not to move too hurriedly to establish regulations, or to create regulations based only on one organisational model.

Microfinance has changed over the previous twenty years in a largely unregulated setting. Microfinance institutions have been free to innovate monetary service methodologies suitable to the features of their target market. There is a danger that guidelines designed for the risk profile of commercial banks may box MFIs into practices that necessitate replicating traditional banking practices, thus losing their capacity to reach their target market.

